

Customer Survey Form

Current Date

Company:

First Name

Last Name

Phone Number

How did you learn of CMTL?

e-mail

Choose from:

Please rate our service:

1) Our timeliness and courtesy with our telephone or e-mail response:

Choose from:

2) Our timeliness providing quotations:

Choose from:

3) Our timeliness with the test report:

Choose from:

4) The quality and accuracy of the quotation:

Choose from:

5) The quality and accuracy of the test report:

Choose from:

6) The quality and accuracy of the invoice:

Choose from:

7) The technical competence of our personnel:

Choose from:

8) The ease of doing business with CMTL:

Choose from:

9) The overall level of our service:

Choose from:

10) Would you use our services again?

Choose from:

11) Would you recommend our services?

Choose from:

12) Please choose the lab that provide the service to you:

Choose from:

Comment

Please call our Customer Service Department if you require more information:
Cambridge: (519) 621-6600 or Mississauga: (905) 812-3856

Please have a CMTL representative call me

Thank you for taking the time to respond